

AN ORDINANCE 2015-09-17-0814

AUTHORIZING THE RATIFICATION OF A CONTRACT WITH CAROLYN ARNOLD COMMUNICATIONS CONSULTANT, INC., FOR SERVICES RENDERED DURING THE CONTRACT PERIOD AND COMPLETED AFTER CONTRACT EXPIRATION IN THE AMOUNT OF \$64,492.25 TO PROVIDE THE INFORMATION TECHNOLOGY SERVICES DEPARTMENT WITH TELECOMMUNICATIONS BILLING AND AUDIT SERVICES DURING A PERIOD THAT WAS PAST THE CONTRACT PERIOD APPROVED BY CITY COUNCIL THROUGH ORDINANCE 2009-10-29-0868.

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WHEREAS, currently the City spends in excess of \$6 million annually with multiple telecommunications providers for delivery of the following categories of services: (1) Wired Services; (2) Metro-Ethernet Service; (3) Broadband Service; (4) Internet Connection Service; (5) Long Distance, Group Conferencing, Directory Assistance and 3-11 Non-emergency Reporting Services; (6) Wireless Voice Services; (7) Mobile Wireless Voice Service with Push-to-Talk Feature; (8) Mobile Wireless Data Services; (9) Paging Service; and (10) PBX and Key System Equipment and Maintenance Services; and

WHEREAS, telecommunications service bills are typically voluminous documents with many pages of data that include industry- and carrier-specific terminology, codes, fees, and terms and conditions for service; and

WHEREAS, in order to properly review and verify correct billing for services, the reviewer must have a mastery of several interrelated disciplines including, among others, an intimate understanding of telecommunications networks, carrier billing system operations, telecommunications services marketing, industry terminology, and federal and state telecommunications tariffs and regulations; and

WHEREAS, pursuant to Ordinance 2009-10-29-0868, approved on October 29, 2009, City Council approved a Professional Services Agreement for Telecommunications Billing Audit and Correction Services between the City of San Antonio and Carolyn Arnold Communications Company, Inc. (CACC) to provide the Information Technology Services Department with telecommunications billing and audit services; and

WHEREAS, the contract with CACC provided the City with 60% of the recovered funds and the consultant received 40%, while other municipalities in Texas and other States are currently contracting at the industry standard of a 50/50 split of funds recovered; and

WHEREAS, at the time that service was rendered, the City was operating under a bridge contract with CACC meanwhile a new contract was solicited and awarded, and the services described in this ratification request were performed during the period of the bridge contract,

which was past the contract period approved in Ordinance 2009-10-29-0868; and

WHEREAS, should the services not been performed, the City would have realized an overpayment for telecommunications services in the amount of \$161,230.60, of which \$64,492.25 is owed to CACC; and

WHEREAS, this request will ratify the contract with CACC for billing and audit services rendered to the Information Technology Services Department in the amount of \$64,492.25; and

WHEREAS, funding is available from the FY2015 Information Technology Services Department Operating Fund; **NOW THEREFORE:**

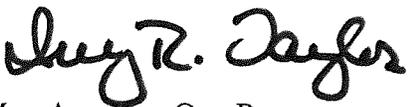
BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF SAN ANTONIO:

SECTION 1. City Council hereby approves the ratification of the contract with Carolyn Arnold Communications Consultant, Inc., in the amount \$64,492.25 for telecommunications billing and audit services provided to the Information Technology Services Department during a period that was past the contract period approved in Ordinance 2009-10-29-0868.

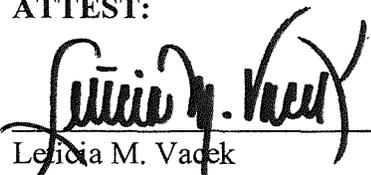
SECTION 2. The City Manager or her designee is authorized for a period of ninety (90) day to execute any and all documents necessary to fulfill the purpose and intent of this Ordinance.

SECTION 3. This Ordinance shall become effective immediately upon its passage by eight (8) affirmative votes of the City Council. If less than eight (8) affirmative votes are received, then this Ordinance shall be effective ten (10) days after passage.

PASSED AND APPROVED this 17th day of September, 2015.


M A Y O R
Ivy R. Taylor

ATTEST:


Leticia M. Vacek
City Clerk

APPROVED AS TO FORM:


Martha G. Sepeda
Acting City Attorney

Agenda Item:	41 (in consent vote: 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 20, 22A, 22B, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 35, 36, 37, 38, 40, 41, 42, 43)
Date:	09/17/2015
Time:	10:02:11 AM
Vote Type:	Motion to Approve
Description:	An Ordinance authorizing the ratification of a contract with Carolyn Arnold Communications Consultant, Inc., for services rendered during the contract period and completed after contract expiration in the amount of \$64,492.25 to provide the Information Technology Services Department with telecommunications billing and audit services during a period that was past the contract period approved by City Council. [Ben Gorzell, Chief Financial Officer; Hugh Miller, Director, Information Technology Services]
Result:	Passed

Voter	Group	Not Present	Yea	Nay	Abstain	Motion	Second
Ivy R. Taylor	Mayor		x				
Roberto C. Treviño	District 1		x				x
Alan Warrick	District 2		x				
Rebecca Viagran	District 3		x				
Rey Saldaña	District 4		x				
Shirley Gonzales	District 5		x				
Ray Lopez	District 6		x			x	
Cris Medina	District 7		x				
Ron Nirenberg	District 8		x				
Joe Krier	District 9		x				
Michael Gallagher	District 10		x				