



CITY OF SAN ANTONIO

P.O. BOX 839966
SAN ANTONIO, TEXAS 78283-3966

January 25, 2012

RE: REQUEST FOR PROPOSAL (RFP) FOR CONCESSION LOGISTICS SERVICES DATED JANUARY 6, 2012

ADDENDUM I:

The above mentioned Request for Proposal is hereby amended as follows:

1. RFP Due Date has been changed to **Friday, February 3, 2012 at 11:00 a.m.**
2. RFP Section 003, Background, paragraph 3 is amended with the addition of the following information:

“The City is targeting contract award by City Council on March 8, 2012. To be successful, bidders should anticipate a start date as early as April 1, 2012.”
3. Add RFP Exhibit 6 – Procedures for Obtaining Airport Personnel Identification Badge and Airfield Driver’s License at San Antonio International Airport found as **Attachment 1 to this Addendum I**

The following questions were received in accordance with Section 011, Restrictions on Communication. The questions are restated below, followed by the response:

Question 1: Please provide a list of Vendor arrivals for each of the following:

- a. By terminal
- b. By day of the week
- c. By time of day
- d. By vendor name
- e. Type of goods – dry, refrigerated, frozen
- f. Number of equivalent pallets of each type delivered
- g. Time in and out of secure area on each arrival by vendor driver

Response: Based on last year’s data, Terminal A had an average of 15 deliveries per day, Monday – Friday, between 6:00 a.m. and 1:00 p.m., and over 30 different carriers. Terminal B had an average of 4 deliveries per day, Monday – Friday, between 7:00 a.m. and 12:00 p.m., and 6 different carriers.

Question 2: Do Concessionaire personnel come to the Dock in Terminal A or Receiving Areas of Terminal B and receive goods directly from, and sign for those goods directly to the Vendor driver?

Response: Yes.

Question 3: Do Logistics Services Provider’s personnel ever perform Receiving process –

- confirming identities and quantities of items?
Response: See RFP page 3, Delivery Escort Services. Personnel must confirm identities; they do not confirm quantities.
- Question 4:** Do Logistics Service Provider's personnel ever sign for goods or take legal possession of goods?
Response: No.
- Question 5:** Does Vendor driver ever leave goods without obtaining signature of Concessionaire personnel?
Response: No.
- Question 6:** Will Logistics Services Provider's personnel be trained in the use of the X-Ray machine? What about the Hand Wand?
Response: When this program is implemented in the future, personnel will be trained.
- Question 7:** Who is responsible for maintaining and servicing the Freezer(s) and Cooler(s) in the Concessions Warehouse? Who will bear the cost of such maintenance and service?
Response: See RFP page 4, Warehouse Services. The City is responsible. Costs are paid from the Logistics fund.
- Question 8:** What Materials Handling Equipment is currently being utilized? Will the Logistics Services Provider be required to provide this equipment? If not, who will provide?
Response: See RFP page 5, General Operations Services. Hand trucks are available for concessionaire use. All equipment and supplies are provided by the contractor.
- Question 9:** What types of escort vehicles are currently being used?
Response: Pick-up truck and SUV
- Question 10:** What is the charge for badging an employee? How long is required?
Response: See attachment 1 to this Addendum I.
- Question 11:** Is there an "Employees Parking Lot"? What is the charge for parking in this lot? If there is no separate lot, what is the charge for parking in an airport parking garage or lot?
Response: Yes. Currently \$30/mo. at remote lot; \$50/mo. in managers' lot (limited to 1 manager).
- Question 12:** Will each service (Security, Escorting, and Warehouse) follow the schedule described in the Scope of Service? For example, will we need at least one employee for each service?
Response: Yes, the schedule in the scope of services will be maintained. Services and times may change over the course of the contract. You will need an adequate number of properly trained and qualified personnel to provide the services required.
- Question 13:** Are there a required number of employees to be hired for this contract?
Response: No, there is no required number. Respondents should propose an adequate

number of properly trained and qualified personnel to provide the services required.

Question 14: Is there a requirement on how many vehicles needed for this contract?

Response: No, there is no required number. Respondents should propose a sufficient number of vehicles to provide services.

Question 15: The contract that is listed in the portal is for information purposes only? Or is there something we need to fill out?

Response: The draft contract that is listed in the portal is for information purposes only. There is no need to fill anything out in the draft contract.

Question 16: On Page 8, there is a statement “Corporate Respondents and limited liability company Respondents shall include the 11-digit Comptroller’s Taxpayer Number on the General Information form.” What is this number and where can we obtain one?

Response: Please refer to the General Information Form which is RFP Attachment A, Part One. Texas Comptroller’s Taxpayer Number is required if applicable.

EXHIBIT 6

**PROCEDURES FOR OBTAINING AIRPORT PERSONNEL
IDENTIFICATION BADGE AND AIRFIELD DRIVER'S LICENSE
AT
SAN ANTONIO INTERNATIONAL AIRPORT (SAT)**

As per FAA/TSA guidelines, a person performing work in the Security Identification Display Area (SIDA), Secured Area, Sterile Area or Airport Operations Area must have a valid Personnel Identification Badge (known as a SAT badge) or be under an airport approved escort by a person having a SAT badge with the white "E" (escort endorsement) on the badge. Furthermore, each badge holder with the white "E" may escort up to two (2) unbadged individuals while keeping same under positive control at all times while in the SIDA, Secured Area, Sterile Area and/or the project site. Note: If the person is disqualified from receiving a SAT badge during the badge application process, or becomes disqualified after receiving a SAT badge, the individual can no longer be present anywhere within the SIDA, Secured Area, Sterile area and/or the project areas.

If driving is involved, the person must have a valid SAT badge and the appropriate airfield driver's license to operate a vehicle in the SIDA and/or the project site. If a vehicle escort is required, each SAT badge holder with the white "E" on his badge (and the appropriate airfield driver's license) may escort up to two (2) vehicles if there is only one unbadged person in each vehicle being escorted.

All vehicles operating in the SIDA or the project area must have the appropriate airport approved company signage on the vehicle. The signage must meet the following requirements: Company name must be in at least six inch (6") tall lettering and/or the company logo must be at least twelve inches (12") tall. The signage must be placed on both vertical sides of any self propelled, motorized vehicle at all times while within the SIDA or the project site. If signage is not available, an Airport issued "Top Hat" may be used for vehicles under an airport approved vehicle escort or while parked in the SIDA.

The procedures to obtain an Airport Personnel Identification Badge and/or an airport driver's license are as follows:

A) Airport Personnel Identification Badge (SAT ID Badge):

- 1) The Airport Security Personnel Identification Office (AS PIO) is located at 9623 West Terminal Drive, Bldg. #1322.
- 2) Once an Aviation Department division has notified the AS PIO of an approved City contract which will require the badging of personnel, the Contactor's designated representative for badging must call (210) 207-3526 to schedule an appointment with the AS PIO to make arrangements to become an Authorizing Signatory for all SAT badges to be issued to the Contractor's employees working on the contract. Once the Authorizing Signatory has completed the required procedures (i.e., fingerprint-based Criminal History Records Check (CHRC)), Security Threat

Assessment (STA) background check, SIDA training, Authorizing Signatory training, etc.) to receive his SAT badge, he will then be authorized to approve applications for other Contractor employees under his responsibility. Note: If an employee of Contractor has been convicted of any of the offenses listed in Exhibit 1 hereto, that employee will be immediately disqualified from obtaining a SAT badge and will be ineligible to perform work at SAT

3) All SAT ID badge applications are processed electronically via an online application process. Once the Contractor’s Authorizing Signatory has been trained successfully on his responsibilities and completed all phases of the badging process, the website address for Contractor’s employees to use to complete the application will be provided. Furthermore, the Authorizing Signatory will be provided instructions on how to setup, use and approve badge applications via the online badging system.

4) As of October 1, 2011 badge processing fees are:

Airport Security Badge & ID Office Service	Amount
Fingerprint-based Criminal History Records Check (CHRC)/STA Identification Badge (new/renewal/replacement/exchange)	65.00
Non-Returned Identification Badge	35.00
Reactivation of Identification Badge (Security Violation)	75.00
1 st Offense	25.00
2 nd Offense	50.00
3 rd Offense	75.00
Progressive Security Fee Program	Sliding Scale
AOA Parking Decal (for General Aviation leasehold only)	5.00

There is no refund for badge processing fees.

5) As part of the badging process, all Contractor employees are required to complete a computer-based SIDA training class. All documents necessary to complete the application process (including obtaining the applicants fingerprints to conduct a CHRC must be completed before the Contractor’s employees may attend the computer-based SIDA training class. The class is held on a first come, first served basis and is generally available during the following days/times: Monday – Thursday, 8:00 a.m. – 3:00 p.m., and Friday, 8:00 a.m. – 10:30 a.m. and 1:00 p.m. – 3:00 p.m. The SIDA class takes approximately 45 minutes to 1 hour to complete and the applicant must make a 100% on the final test to successfully complete this stage of the badging process. The SAT badge can only be issued after the applicant successfully completes the SIDA class; the Airport Police completes the CHRC; and the Airport Police receives an approved STA check from the TSA. It can take anywhere from three (3) business days to 2 weeks before the applicant may be issued his SAT badge.

6) At the end of the contract, the Contractor’s Authorizing Signatory shall return all issued airport identification badges to the AS PIO directly and inform the Aviation Department division that managed the contract that all badges have been returned before final payment for the work can be processed.

7) Any lost or stolen SAT ID badge shall be reported to Airport Security immediately by contacting (210) 207-3526 or 207-3433 so the badge can be deactivated. The

Contractor's employee must contact Contractor's Authorizing Signatory to make arrangements to complete the necessary paperwork to receive a replacement SAT badge. The Contractor shall be responsible for any fees/fines resulting from the lost, stolen, or otherwise unaccounted for SAT badge.

B) Airfield Driver License:

- 1) Contact the Airport Operations Office (AOO) at 207-3475 for hours of operations and procedures. The Airport Operations Office is located at 457 Sandau Rd., San Antonio, TX 78216. The individual has to show a current valid Texas Driver License, a current valid Airport Personnel Identification Badge and a copy of certificate of insurance document of the individual's employer with the proper coverage must be submitted to the AOO to be kept on file.**
- 2) The non-movement classes are held on every Monday at 1:00 P.M., Tuesday and Friday at 9:00 A.M. The movement classes are held every Tuesday at 1:00 P.M. and Thursday at 9:00 A.M. There will be a test at the end of each class. The airfield driver license can only be issued to a person passing the test.**
- 3) A copy of the Airfield Driver's Training Program Fees dated Sept. 30, 2008 is attached for the information. Contact with AOO for the current fees. A \$5.00 refund will be issued if the lost license is found within 30 days of the receipt date. For the construction contracts, there is no separate line item on the bid proposal for the costs involved and the costs shall be considered incidental to mobilization expenses.**
- 4) The licensed driver can only travel on the areas authorized and use the gate approved by the Airport Police. A driver who loses his or her Airfield Driver License is responsible for reporting the loss immediately to Airport Operations Office. The employee will be responsible to pay the replacement fee for his/her airfield license.**
- 5) The company shall have coverage for the vehicles used inside Air Operations Area for the project involved at all times. An Automobile Liability Policy with no less than a Combined, Single Limit for Bodily Injury and Property Damage of \$5,000,000 per occurrence, or its equivalent in Umbrella or Excess Liability Coverage. In addition, the City of San Antonio must be listed as an "additional insured" in the endorsement section.**

The Insurance can be under the Company name if a company vehicle will be used and the vehicle must be listed in the insurance policy either specifically by VIN number or generally by covering all autos owned, leased or operated while conducting business on behalf of the company. If this is a private vehicle covered only by personal insurance, the insurance must be under the drivers name and VIN number must be listed. It is the company's responsibility to notify the Aviation Department for any insurance changes.

- 6) At the end of the project, the authorized Project Manager shall return all airfield driver licenses to Planning and Development and at the end of the return process the final payment for the work can be processed.**

EXHIBIT I TO ATTACHMENT A

LIST OF DISQUALIFYING CRIMES

AUTHORIZATION FOR FINGERPRINT-BASED CRIMINAL HISTORY RECORDS CHECK

Please read and review the following list of disqualifying criminal offenses as listed in Transportation Security Regulation (TSR) 1542.209 (d).

1. Forgery of certificates, false marking of aircraft, and other aircraft registration violations: 49 USC 46302
2. Interference with air navigation: 49 USC 46308
3. Improper transportation of a hazardous material: 49 USC 46312
4. Aircraft Piracy: 49 USC 46502
5. Interference with flight crew members or flight attendants: 49 USC 46504
6. Commission of certain crimes aboard aircraft in flight: 49 USC 46506
7. Carrying a weapon or explosive aboard aircraft: 49 USC 46505
8. Conveying false information and threats: 49 USC 46507
9. Aircraft piracy outside the special aircraft jurisdiction of the United States: 49 USC 46502(b)
10. Lighting violations involving transporting controlled substances: 49 USC 46315
11. Unlawful entry into an aircraft or airport area that serves air carriers or foreign air carriers contrary to established security requirements: 49 USC 46314
12. Destruction of an aircraft or aircraft facility: 18 USC 32
13. Murder
14. Assault with intent to murder
15. Espionage
16. Sedition
17. Kidnapping or hostage taking
18. Treason
19. Rape or aggravated sexual abuse
20. Unlawful possession, use, sale, distribution, or manufacture of an explosive or weapon
21. Extortion
22. Armed or felony unarmed robbery
23. Distribution of, or intent to distribute, a controlled substance
24. Felony arson
25. Felony Involving a threat
26. Felony involving
 1. Willful destruction of property
 2. Importation or manufacture of a controlled substance
 3. Burglary
 4. Theft
 5. Dishonesty, fraud, or misrepresentation
 6. Possession or distribution of stolen property
 7. Aggravated assault
 8. Bribery
 9. Illegal possession of a controlled substance punishable by a maximum term of imprisonment of more than one year
27. Violence at international airports: 18 USC 37
28. Conspiracy or attempt to commit any of the criminal acts listed in this paragraph